

Be Careful about Counterfeit DISCO Grease Product

Do not use any counterfeit products.

We have confirmed that some counterfeit products of DISCO's grease, which is used to grease up the axes, are distributed mainly in Asian countries.

The counterfeit products are far out of our quality standards. Use of them may cause abnormal torque or heating on the axes, or may cause the lives of axes to shorten. We have received some reports that actual use of a counterfeit product damaged the machine.

In order to prevent purchase of counterfeit products by mistake, please be sure to purchase any consumables and parts related to DISCO's machines only from us.

Please note that if the machine is damaged due to use of a counterfeit product, the machine will be repaired at your expense even within the warranty period.

Applicable models

All the models

Difference between the genuine DISCO brand and counterfeit

Below are differences between the genuine DISCO brand (THK grease) and counterfeit products that have been confirmed as of December 2012.

It cannot be sure that such differences are seen at every area shown below. Therefore, do not use any grease other than the one purchased from DISCO.




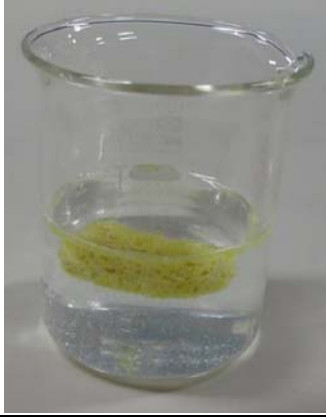




Area	Genuine DISCO brand	Counterfeit
Side of the outer case		
Bottom of the outer case		
Serial number on the outer case		

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Difference between the genuine DISCO brand and counterfeit (Continued)

Area	Genuine DISCO brand	Counterfeit
Main body when the cap is put back	<p>The cap is put back right.</p> 	<p>The cap is tilted.</p> 
Immediately after putting grease in water	<ul style="list-style-type: none"> • It does not dissolve in water. • It does not float. 	<ul style="list-style-type: none"> • It starts dissolving in water immediately. • It floats. 
Condition when mixing the grease in water		
When leaving the grease in water (5 minutes later)		

Inquiries

Please contact your local DISCO sales representative or DISCO service office if you have any questions regarding this matter.